

IT DEPARTMENT



User manual

MacOS: VPN

User manual

A guide on how to connect
to ITU VPN on Windows

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Rued Langgaards Vej 7
2300 Copenhagen S

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IT DEPARTMENT

1

Instructions
before
set-up

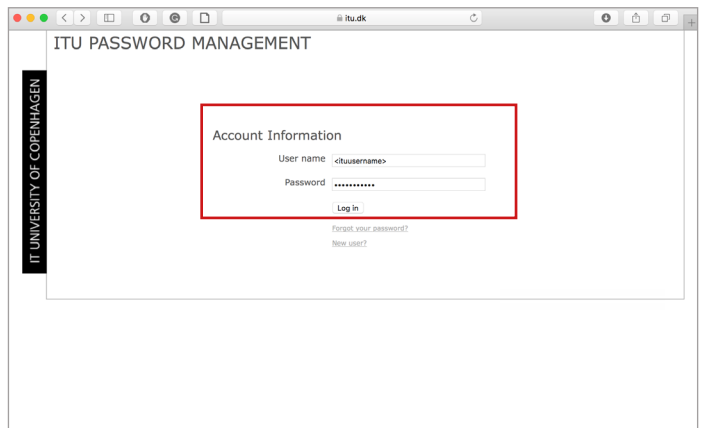
1.1

It is important to know that you can install the VPN at ITU but you cannot connect while you're at ITU. The purpose of VPN is to obtain the same network and service access as if you were at ITU.

Please be aware that this installation requires your computer to restart.

1.2

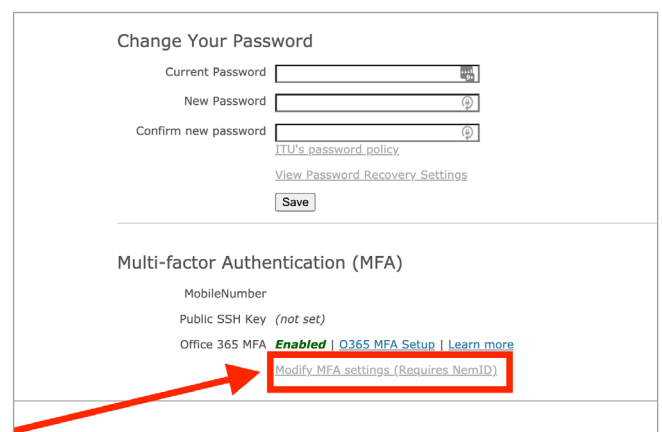
Go to <https://itu.dk/Password/>
and log in



The screenshot shows a web browser window with the URL <https://itu.dk/Password/>. The page title is "ITU PASSWORD MANAGEMENT". On the left, there is a vertical logo for "IT UNIVERSITY OF COPENHAGEN". The main content area is titled "Account Information" and contains a red rectangular box. Inside this box, there are two input fields: "User name" with the placeholder text "<itusername>" and "Password" with masked characters "*****". Below these fields is a "Log in" button. Under the "Log in" button, there are two links: "Forgot your password?" and "New user?".

1.3

Ensure that you have signed up
for "Multi-Factor Authentication".



The screenshot shows the "Change Your Password" section of the ITU Password Management page. It contains three input fields: "Current Password", "New Password", and "Confirm new password". Below these fields are two links: "ITU's password policy" and "View Password Recovery Settings". A "Save" button is located at the bottom of this section. Below the "Change Your Password" section is the "Multi-factor Authentication (MFA)" section. It contains three rows of information: "MobileNumber", "Public SSH Key (not set)", and "Office 365 MFA". The "Office 365 MFA" row shows the status "Enabled" in green, followed by links "O365 MFA Setup" and "Learn more". A red rectangular box highlights the "Modify MFA settings (Requires NemID)" link, and a red arrow points to it from the left.

2

Download
Forticlient

2.1

Follow this link and select “Product Downloads”:

<http://go.itu.dk/vpn-windows-client>

2.2

Select FortiClient VPN Only,
then download the version for your operating system.

The screenshot displays the Fortinet FortiClient download page. At the top, there is a navigation bar with tabs for FortiClient, FortiConverter, FortiExplorer, FortiFone Softclient, FortiPlanner, and FortiRecorder. The FortiClient tab is selected. Below the tabs, there is a section for FortiClient 7.0, which includes links for ZTNA Edition, EPP/APT Edition, SASE SIA Edition, FortiClient EMS, and FortiClient VPN only. The FortiClient VPN only link is highlighted with a red box and a red arrow pointing to it. Below this, there is a section for FortiClient VPN, which includes a description of the VPN-only version and a list of operating systems with download links. The FortiClient VPN link is also highlighted with a red box and a red arrow pointing to it. The operating systems listed are Windows, macOS, Linux, iOS, Android, and Linux (again), each with a corresponding download button.

FortiClient FortiConverter FortiExplorer FortiFone Softclient FortiPlanner FortiRecorder

FortiClient 7.0

[ZTNA Edition](#)

[EPP/APT Edition](#)

[SASE SIA Edition](#)

[FortiClient EMS](#)

[FortiClient VPN only](#)

FORTINET Support Training Resources Partners Corporate

SECURITY-DRIVEN NETWORKING **ADAPTIVE CLOUD SECURITY** **SECURITY OPERATIONS** **ZERO TRUST ACCESS**

FortiClient VPN

The VPN-only version of FortiClient offers SSL VPN and IPsecVPN, but does not include any support.

Remote Access

- ✓ SSL VPN with MFA
- ✓ IPSEC VPN with MFA

Windows macOS Linux

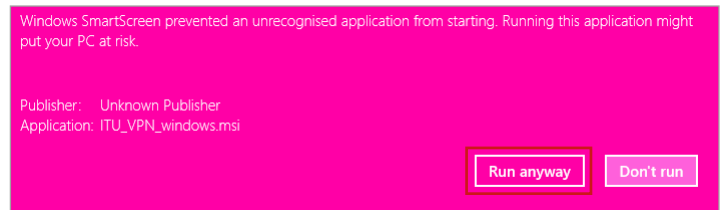
DOWNLOAD DOWNLOAD DOWNLOAD .rpm

iOS Android Linux

DOWNLOAD DOWNLOAD DOWNLOAD .deb

2.3

Click on “run anyway” to proceed with your installation

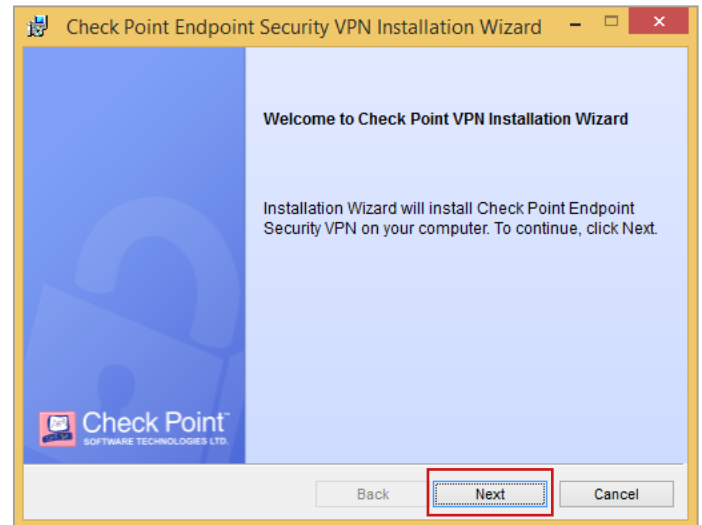


3

Install
Forticlient

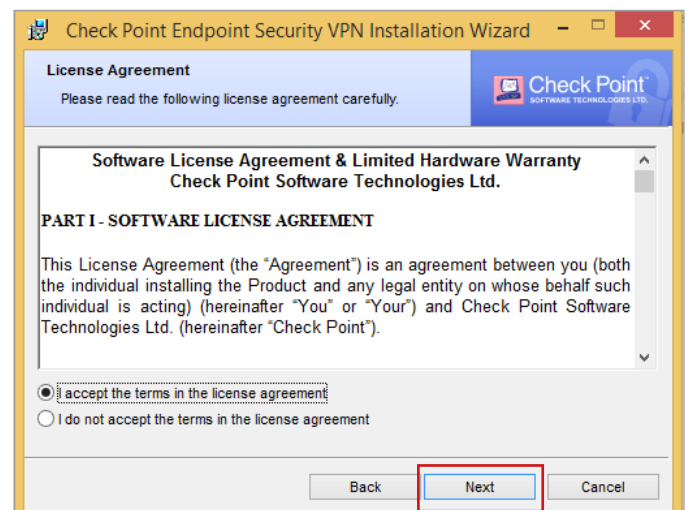
3.1

Click “next” to continue



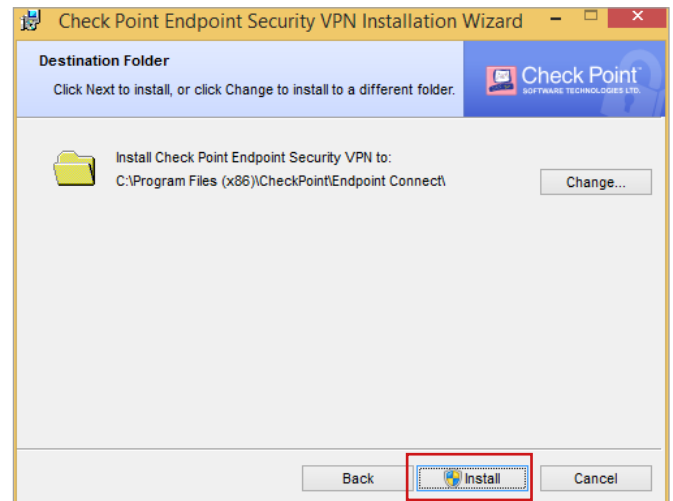
3.2

Click “I accept the terms in the license agreement” and then click “next”



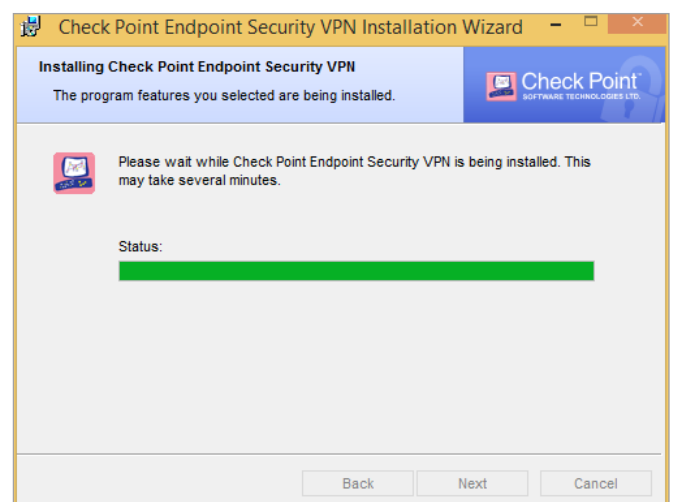
3.3

Now click “install”



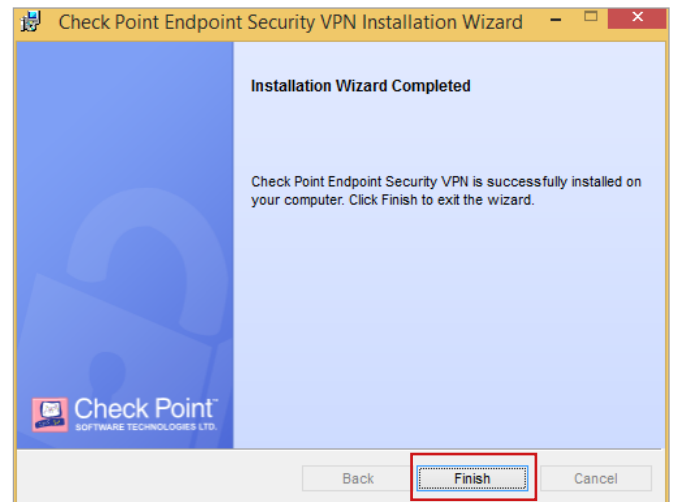
3.4

Wait for the installation to finish,
notice that it may take some time



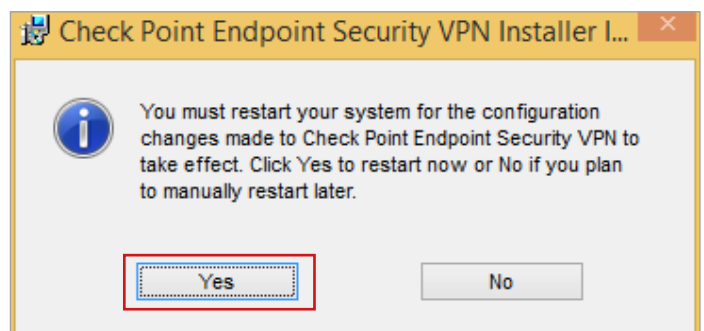
3.5

Click “finish” to end the installation



3.6

You must now restart your computer. We recommend that you do this immediately

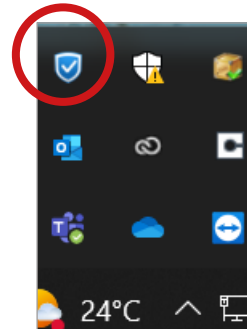


4

Set up
Forticlient

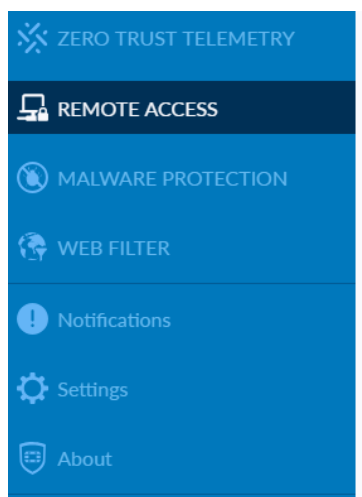
4.1

After the restart, the VPN icon should be in the tray in the bottom right of your screen.



4.2

Double-click the icon to open the program.
Then select "Remote Access" and log in with your ITU initials.



4.3

You should now receive a 4 digit pin by text message.



4.4

Enter the 4 digit pin in the "Answer" field.

You should now be connected.



IT DEPARTMENT

IT University of Copenhagen
Rued Langgaards Vej 7
2300 Copenhagen S

Opening hours:
Monday - Friday
10 AM to 13 PM
Wing 2C

it@itu.dk