1 Set-Up Multi-Factor Authentication to VPN
1.1

Please follow the guide below to setup Microsoft Authenticator application to the VPN service.

VPN on private computer, approve by using Microsoft Authenticator app on your mobile device.

https://itustudent.itu.dk/campus-life/it-services/remote-access

1.2

Open a web browser on your computer and go to this link: https://go.itu.dk/mfasetup

Login with your ITU email address and then click on Next.

See if the Default sign-in method is: Microsoft Authenticator - notification.

If it is ‘Microsoft Authenticator - notification’ skip step 1.2 and 1.3, continue to step 1.4.
If it’s not set to: ‘Microsoft Authenticator - notification’, setup in step 1.2.
1.3

If the Default sign-in method is not set to: Microsoft Authenticator - notification.

Click on + Add method to setup

1.4

Choose **Authenticator app** and then click on **Add**. Follow the instructions on the screen.
Set-Up
FortiClient
VPN
2.1

Please make sure you download and install the free version named FortiClient VPN: https://www.fortinet.com/support/product-downloads#vpn

Warning: Do not download the paid version of FortiClient application (Paid version requires a license).

2.2

Open FortiClient VPN application and click Configure VPN.
2.3

Fill out Connection Name: ITU VPN MFA

Fill out Remote Gateway: sslvpn.itu.dk/MFA

Click on Save.

2.4

Type your ITU username or your ITU email address (@itu.dk) and password, and click on Connect.

FortiClient VPN application will send a notification to your mobile phone, approve by using Microsoft Authenticator app on your mobile device.

You have exactly 3 minutes to approve or else you will get a Connection Error.
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