User manual

MacOS: VPN
User manual

A guide on how to connect to ITU VPN on Windows
Instructions
before
set-up
It is important to know that you can install the VPN at ITU but you cannot connect while you’re at ITU. The purpose of VPN is to obtain the same network and service access as if you were at ITU.

Please be aware that this installation requires your computer to restart.
Go to https://itu.dk/Password/ and log in

Enter your mobile phone number to the VPN service (Requires MitID).

It can take up to 10 minutes before your phone number is synchronised to the VPN service.
2
Download
Forticlient
2.1
Follow this link and select “Product Downloads“:

https://forticlient.com/downloads

2.2
Select “FortiClient VPN only“, then download the version for your operating system.
Install FortiClient
3.1

Find the downloaded file, and double click to run it.

3.2

Click on ‘Install’.
3.3

You will now enter the FortiClient installer. Click ‘continue’.

3.4

Click on ‘continue’.
3.5
Click ‘Agree’.

3.6
Click on ‘Install’.
3.7

Insert your password and click ‘Install Software’.

3.8

Click ‘Close’.
Click ‘Move to Trash’.
FortiClient
Set Up
FortiClient
Find FortiClient in your applications folder.

Double click to run.

Click ‘Configure VPN’.
4.3

Fill out ‘Connection Name’ with sslvpn.itu.dk

also fill out ‘Remote Gateway’ with sslvpn.itu.dk

4.4

Click ‘Save’.
4.5

Fill out ‘Username’ and ‘Password’ with your ITU account credentials.

Note: write your username without @itu.dk

4.6

Hit enter or click ‘connect to establish connection.’
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