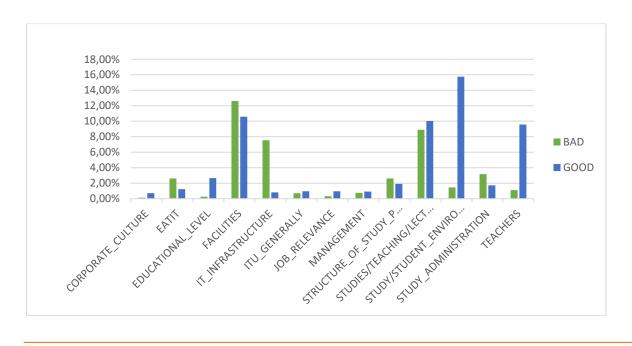## *The Autumn 2018 Course Evaluation*

This document shows the distribution of comments on 'ITU in general' in the course evaluation for autumn 2018.

Thank you to all of you students who took the time to answer the course evaluation. It is very helpful and gives us specific guidelines on how to make the IT University of Copenhagen an even better university.

Student Affairs and Programmes (SAP) has analysed your comments on things you either appreciate or think needs improving, and categorised them in overall themes. The table below shows the distribution of comments that you have labelled as either good or bad about ITU by category. We found 1196 comments on things that could be improved (BAD) and 1638 comments on good things (GOOD). In total 2834 comments.

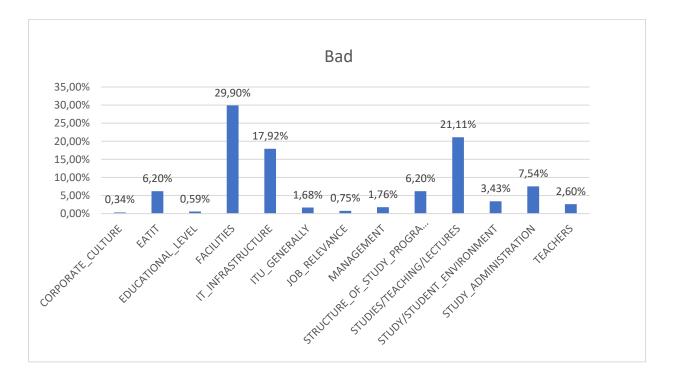| Overall Results			
Area	**BAD**	**GOOD**	**Grand Total**
CORPORATE_CULTURE	0,14%	0,71%	0,85%
EATIT	2,61%	1,24%	3,85%
EDUCATIONAL_LEVEL	0,25%	2,65%	2,90%
FACILITIES	12,61%	10,60%	23,21%
IT_INFRASTRUCTURE	7,56%	0,81%	8,37%
ITU_GENERALLY	0,71%	0,95%	1,66%
JOB_RELEVANCE	0,32%	0,95%	1,27%
MANAGEMENT	0,74%	0,92%	1,66%
STRUCTURE_OF_STUDY_PROGRAMMES	2,61%	1,91%	4,52%
STUDIES/TEACHING/LECTURES	8,90%	10,03%	18,93%
STUDY/STUDENT_ENVIRONMENT	1,45%	15,75%	17,20%
STUDY_ADMINISTRATION	3,18%	1,73%	4,91%
TEACHERS	1,10%	9,57%	10,67%
Grand Total	**42,18%**	**57,82%**	**100,00%**

What you think needs improving

For an overview of all comments, check the course evaluation system (mit.itu.dk/ucs/evaluation/public.sml?lang=english > Oktober 2018> Results regarding ITU in general).

Below is the overall distribution of areas you suggest for improvement, listed by category.

Overall Bad	
Area	**Share**
CORPORATE_CULTURE	0,34%
EATIT	6,20%
EDUCATIONAL_LEVEL	0,59%
FACILITIES	29,90%
IT_INFRASTRUCTURE	17,92%
ITU_GENERALLY	1,68%
JOB_RELEVANCE	0,75%
MANAGEMENT	1,76%
STRUCTURE_OF_STUDY_PROGRAMMES	6,20%
STUDIES/TEACHING/LECTURES	21,11%
STUDY/STUDENT_ENVIRONMENT	3,43%
STUDY_ADMINISTRATION	7,54%
TEACHERS	2,60%
Grand Total	**100,00%**

SAP has further analysed your comments on things you think needs improving and divided all responses in the categories above into subcategories.

The most frequent areas you suggest for improvement are listed below. Please note that the subcategory titles are very general. Also, please note that this report only include subcategories representing more than 1% of the answers labelled 'bad'.
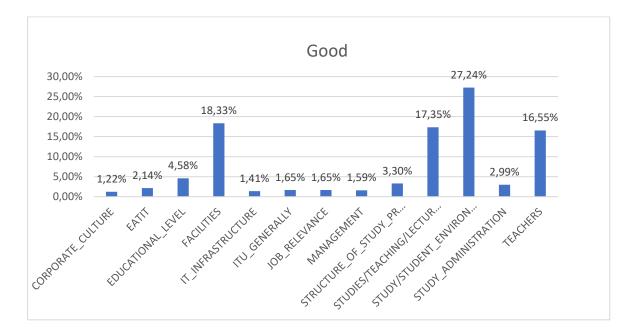
SubCategories BAD	
EAT IT	**Share**
FOOD	2,26%
IN GENERAL	1,25%
PRICES	1,51%
FACILITIES	
BUILDING	1,51%
CLASSROOMS	1,34%
CLEANING	1,25%
GROUPROOMS	2,93%
INDOOR_CLIMATE	4,52%
NOISE	1,51%
RESOURCES	1,67%
SPACE	9,70%
IT_INFRASTRUCTURE	
EQUIPMENT	1,17%
PLATFORMS	4,18%
WIFI	10,37%
MANAGEMENT	
IN GENERAL	1,67%
STRUCTURE_OF_STUDY_PROGRAMMES	
CONNECTION_COURSES	1,17%
COURSE_SELECTION	2,17%
IN GENERAL	1,42%
OTHER	1,00%
STUDIES/TEACHING/LECTURES	
COURSE_CONTENTS	1,84%
EXERCISES/HELP	2,93%
GROUPWORK	2,26%
MATERIAL	1,00%
OTHER	2,76%
TEACHING_METHODS	3,01%
WORKLOAD	5,02%
STUDY_ADMINISTRATION	
COORDINATION_COURSES	2,68%
ECTS	1,00%
GUIDANCE/INFO	1,51%
TEACHERS	
TEACHERS	2,42%
TOTAL(of 100%)	**79,01%**

What you think is positive

For an overview of all comments, check the course evaluation system (mit.itu.dk/ucs/evaluation/public.sml?lang=english > Oktober 2018> Results regarding ITU in general).

Below is the overall distribution of your comments on positive things at ITU, listed by category.

Overall Good	
Area	**Share**
CORPORATE_CULTURE	1,22%
EATIT	2,14%
EDUCATIONAL_LEVEL	4,58%
FACILITIES	18,33%
IT_INFRASTRUCTURE	1,41%
ITU_GENERALLY	1,65%
JOB_RELEVANCE	1,65%
MANAGEMENT	1,59%
STRUCTURE_OF_STUDY_PROGRAMMES	3,30%
STUDIES/TEACHING/LECTURES	17,35%
STUDY/STUDENT_ENVIRONMENT	27,24%
STUDY_ADMINISTRATION	2,99%
TEACHERS	16,55%
Grand Total	**100,00%**

SAP has further analysed your comments on things you find positive and divided all responses in the categories above into subcategories.

The most frequent themes are listed below. Please note that the subcategory titles are very general. Also, please note that this report only includes subcategories representing more than 1% of the answers of the answers labelled 'good'

IT UNIVERSITY OF CPH

SubCategories Good	
EAT IT	**Share**
IN GENERAL	1,16%
EDUCATIONAL_LEVEL	
IN GENERAL	3,29%
LEVEL_OF_COURSES	1,04%
FACILITIES	
CLASSROOMS	1,22%
IN GENERAL	8,36%
STUDY_ENVIRONMENT	1,59%
IT_ GENERALLY	
SIZE	1,16%
JOB_RELEVANCE	
RELEVANCE_OF_PROGRAMMES	1,04%
STRUCTURE_OF_STUDY_PROGRAMMES	
IN GENERAL	1,40%
STUDIES/TEACHING/LECTURES	
COURSE_CONTENTS	2,75%
EXERCISES/HELP	1,22%
IN GENERAL	4,52%
GROUPWORK	1,22%
TEACHING_METHODS	3,66%
STUDY/STUDENT_ENVIRONMENT	
ANALOG	1,10%
EDUCATIONAL_EVENTS	2,50%
IN GENERAL	18,32%
SOCIAL_EVENTS	1,59%
STUDENT_ORGANISATIONS	2,32%
TEACHERS	
LECTURES	14,41%
TA'S	2,14%
TOTAL(of 100%)	**76,00%**